Annual Report FY 2023-2024

GOALS, PROGRAMS, ACCOUNTABILITY, FUNDING





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### What Is Children's Services Council?

We are local government, created by voters in 1986 to serve children and families in Palm Beach County.

CSC is an independent special district authorized in Florida statutes and governed by a 10-member board. The governor appoints five members, and five serve based on their roles outlined in state law. As of this printing, two governor-appointed seats were vacant.



**Thomas Bean**Governor Appointee
Chair



Jose Luis Rodriguez, Esq. Governor Appointee Vice Chair



**Sara Baxter**County Commission
By Statute



Karen Brill School Board By Statute



Mike Burke School Superintendent By Statute



Judge Kathleen Kroll Juvenile Court By Statute



Robert "Bobby" Shea DCF Child Protection Director By Statute

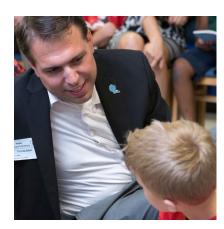


**Thomas P. Weber**Governor Appointee

CSC does not propose, recommend or endorse gubernatorial appointments to the Council. Like all Florida governments, CSC is subject to Government in the Sunshine and Public Records laws.



### **Welcome from Our Board Chair**



Thomas Bean is the Director of Development, Community Engagement, NextEra Energy Resources. He has served as chair of Children's Services Council's board since 2020 and has been a CSC board member since 2014.

As a father, business professional and member of this great and resourceful community, I am honored to serve as the board chair for Children's Services Council of Palm Beach County. I am particularly proud of how this team always responds with deftness and empathy to community crises such as the Covid pandemic and youth mental health. While our county grows and changes, so does this Council.

By supporting families at their earliest stages, by coordinating local nonprofits, funders and other governments, by tackling sensitive and complex issues head-on, this work makes a difference. More parents are empowered to make good choices, more babies are born healthy, more children are safe from abuse and preventable injury, and more children are ready to learn when they enter kindergarten. This kind of return on our community's investment is a powerful reminder of what we can accomplish working together for children and families.

### **Welcome from Our CEO**



**Dr. Lisa Williams-Taylor** has served as Chief Executive Officer of Children's Services Council since 2015 and has worked at CSC for more than 20 years.

This past year was one of growth and transformation for CSC. Post-Covid, we recognized that our community's needs have changed. More children face mental and behavioral health issues, and more families struggle to put food on the table. We knew we needed to pivot and re-evaluate our strategies and services to ensure we were listening. So, we underwent an intensive strategic planning process, meeting with a cross-section of Palm Beach County residents to hear what they expect from us.

What did they tell us? That they want more positive, supportive, social outlets for youth ages 6 to 18; more behavioral and mental health services for children; and help with basic needs that are vital to building healthy families. We heard that they trust local, grassroots nonprofits in touch with their neighborhood's unique strengths and challenges.

In this annual report, you will see how we're responding. You'll read about our new mission, vision and goal, and explore our ten new objectives. Working with our community to make it stronger, one family at a time, one child at a time – that's what Children's Services Council is all about.





## A Fresh Mission, Vision and Goal

Children's Services Council of Palm Beach County revised its strategic plan in 2024, working with our board while building upon extensive community and employee feedback. The plan includes updates to our mission, vision, goal and objectives.

**Mission** Improving the lives of all children and families through dedicated funding, community partnerships and innovative leadership, to build a stronger Palm Beach County.

**Vision** All children grow up healthy, safe, ready for school, and ready for life.

**Goal** Improve the well-being of all children served by CSC.

#### What This Means to Us - And to You!

We envision a future where every child in Palm Beach County has the resources they need to thrive. By cultivating strong partnerships with the community, we aim to improve the well-being of all children, close disparity gaps, and reach more children in need. Our passion is to ensure every child is ready for school and ready for life.





## A Strategic Plan to Help Palm Beach County Thrive!

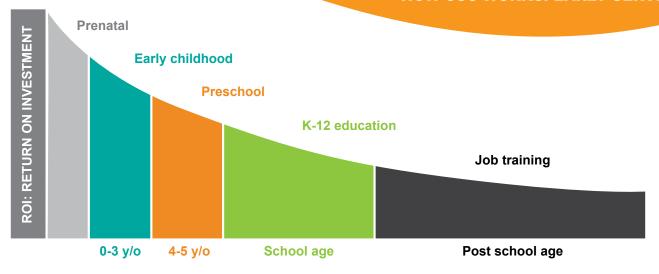
As Children's Services Council begins its 39th year of service in 2025, we updated our strategic plan. We are grateful for the full participation of our board members, staff, parents, agencies we fund, community leaders, other funders and key stakeholders. Our approach brought together many perspectives to develop a shared understanding of community needs and the external and internal factors that may shape the future for Palm Beach County residents.

#### Our 10 Strategic Objectives

- Close Disparity Gaps: All CSC-served children will experience improved outcomes.
- Enhance Youth Well-Being (ages 6 to 18): Increase services to youth ages 6-18 to enhance well-being.
- Optimize Accountability: Ensure equitable accountability that drives decision-making.
- Expand Partner Collaboration: CSC will lead in collaboration with stakeholders.
- Increase Direct Connection to Community:
   CSC engages with community to identify needs and develop solutions that benefit all children.

- Increase Funding to Grassroots
   Organizations: Our increased funding to smaller,
   grassroots organizations is in response to and
   is aligned with community-identified needs and
   solutions.
- Improve Navigation and Access to Basic Needs and Other PBC Services and Supports: Families are able to access supports, including basic needs.
- Strengthen our Early Childhood System of Care (prenatal to 5): Strengthen our Early Childhood System of Care so that children (0-5) are ready for school.
- Strengthen Provider Capacity: All providers have the staff and resources needed to effectively deliver community and/or familydriven services.
- Improve Human Resource Allocation: Staff are allocated equitably and effectively in alignment with the needs across the organization.





This Heckman Curve was developed by Dr. James J. Heckman, economics professor at the University of Chicago. It shows the economic impact of investing in early childhood learning.

## A Healthy Beginning: Success in School, Life and Family Well-Being

Services provided by Children's Services Council are designed to improve birth outcomes and child well-being, reduce child abuse and neglect, and prepare young children for school and for life. The goal is that all our children grow up to become successful, productive members of our community.

For all of us, raising healthy and safe children in a strong and vibrant community is a challenge. CSC is here to help. We fund services for pregnant women, expectant families with infants and children under 6, afterschool services for schoolage children and empowering programs for teens.

## The Early Years Matter Most for Brain Development

Decades of research support investment in positive childhood experiences and quality early care and education. To make the greatest impact, CSC programs provide families with support for pre-conception and prenatal care, early brain development and stable family relationships. CSC seeks to improve birth outcomes by providing

access to direct health and social services for pregnant women whose chances of having a healthy baby are hampered by such risk factors as poverty, poor nutrition, age, homelessness, and more. Other factors also can impact child well-being and learning, including the effects of trauma and socio-economic conditions. So CSC's systems of care also seek to reach young children exhibiting developmental or behavioral issues that could hamper later school success.

## **Crucial Community Support for Working Families**

These services boost a family's well-being because they allow parents and caregivers to work, supporting family stability and economic security. Access to quality child care, afterschool and summer camp also helps local businesses because a lack of reliable options leads to lower worker productivity, more absenteeism and difficulty recruiting and keeping high-value employees.



## Collective Impact Approach to Tackle Major Challenges

Children's Services Council contracts with local agencies and nonprofit organizations to provide direct services for children and families. Though we see ourselves as advocates for change, we know that's not a goal we can accomplish alone. We partner with multiple organizations that share a single goal and use consistent metrics to evaluate success. This approach, called collective impact, gives CSC the flexibility to tackle generational and systemic issues that challenge the health and well-being of local families and our community as a whole.

#### **How Collective Impact Works**

Collective impact is more than a collection of individual programs. It involves partnering with residents and local organizations, seeking and using data to learn and improve, and coordinating systems that serve families.

Some examples of our collective impact:

- Birth to 22: United for Brighter Futures. The alliance supports development and education through young adulthood. Our CEO, Dr. Lisa Williams-Taylor, is the Alliance co-chair.
- Community Alliance of Palm Beach County.
   This group analyzes causes and prevention of child abuse and neglect.
- Hunger Relief Advisory Council. This group, also co-chaired by Dr. Williams-Taylor, implements the county's hunger relief plan.
- Healthy Beginnings. CSC's home-grown system of care supports improved birth outcomes by providing access to direct health and social services for pregnant women and infants, along with early childhood development resources.



#### **CSC MAKES A DIFFERENCE**

#### **Brightening the Future for Youth**

'Birth to 22: United for Brighter Futures' supports the healthy growth, development and education of our children and youth, so they graduate from high school and are ready to succeed in life. The 'cradle to career' alliance, launched in 2015, engages directly with young people to lead the work and now includes hundreds of coalitions, networks and organizations. CSC and Palm Beach County Youth Services Department provide staff for the alliance.

"We need more resources," said one young person who contributed in 2023 to the Youth Master Plan 2.0. "When we call for assistance, there are long wait times and then getting transferred to another person. It can take hours to be heard and get help."



## **Services for Pregnancy and Birth**

Having a baby is exciting, and a little scary. Children's Services Council is here to help families and their newborns get off to the best start possible. Nearly 34 percent of CSC's budget supports expectant families and young children.

#### **For All Pregnant Women**

Children's Services Council's Healthy
Beginnings system offers the state-approved
Healthy Start Prenatal Screen and Healthy Start
Infant Screen of pregnant women and newborns
to identify those who may be at risk of a poor
birth outcome for a variety of reasons, including
substance abuse, limited access to health care,
domestic violence and other challenges. Once
screened, families get help to navigate the
prevention or early intervention services that fit
their needs. Families may be referred to one of
more than 30 programs.

#### **How Families Access CSC Services**

To ensure services are widely available and address each family's individual needs, CSC coordinates access to our Healthy Beginnings programs using what we call 'entry agencies.' For pregnant women, the entry agency is the Healthy Mothers, Healthy Babies Coalition of Palm Beach County (HMHB). HMHB coordinates assessments and program referrals for thousands of women annually.

Through HMHB, we offer a range of services for expecting families – from access to early, consistent medical care to nutrition support, breastfeeding help, childbirth education, counseling and home visiting. Our goal is to ensure families and their babies are both healthy, even if they face physical, emotional or economic challenges.



#### **CSC MAKES A DIFFERENCE**

#### **Creating Better Birth Outcomes**

Our Healthy Beginnings System of Care, in which CSC supports more than 30 local programs, focuses on healthy birth outcomes. We want to ensure more babies are not born too small or too early, which can lead to life-long complications, and that they thrive to celebrate their first birthday. In 2023, families participating in Healthy Beginnings had a lower percentage of preterm births (8.7%) than the county as a whole (9.6%). In addition, more babies than expected whose families received CSC-funded Healthy Beginnings services were born with a healthy birthweight.





### Services for Young Children and Families

From preschool through the teen years, raising children is a constant challenge – both deeply rewarding and maddeningly frustrating. Children's Services Council is here to help.

#### **Services for Growth and Development**

To ensure services are widely available and each family's individual needs are addressed, CSC coordinates services with a second entry agency called HomeSafe. HomeSafe screens children under age 6 for any developmental or behavioral issues that could affect growth and development – and, ultimately, children's ability to be successful in school. These child assessments and program referrals help thousands of families annually.

#### **Resources for Families**

Examples of supportive, friendly, non-judgmental services for families with children:

- Scholarships and match funding allow local children to access quality child care and safe, stimulating and educational summer camp programs.
- BRIDGES are neighborhood hubs in 10 communities that offer fun, engaging parentchild activities as well as information and support to families.
- Child Advocacy Project helps families caring for a relative's child, foster parents, and parents with a child who needs educational or legal advocacy.



#### **CSC MAKES A DIFFERENCE**

#### **Being Ready for School**

More than a third of the 12,000 kindergartners who enrolled in county schools in 2023 were in CSC early childhood programs. When it came to school readiness measures, those children out-performed a matched comparison group of children who had not been in our programs. Children in CSC-supported early childhood programs also exceeded early literacy and math expectations by nearly 4 percentage points.







## **Our Programs Benefit Children of All Ages**

As children advance through school to become tweens and teens, helping them thrive doesn't get any easier. Children's Services Council helps with afterschool and summer programs for school-age children and mentoring and other programs for teens.

## Afterschool Programs and Summer Camps

CSC's biggest investment for older children is in afterschool programs and summer camps. With more than \$11 million dedicated to scholarships and afterschool program development, CSC helps thousands of families maintain steady iobs while knowing their children are in safe and educational environments when the school day ends. The scholarships help free up family dollars for other vital needs like food, housing. medicine and transportation. In addition, more than 4,294 children receive Summer Camp Scholarships covering all tuition and fees at more than 90 camps, thanks to \$4.33 million allocated by CSC. This investment keeps children learning throughout the summer while providing relief and reassurance for working families.

#### **Resources for Families**

**Teen Challenges:** CSC funds Wyman's Teen Outreach Programs, which operates TOP clubs in schools to build teens' educational success, life and leadership skills, and healthy behaviors and relationships. The Triple P and Teen Triple P programs (Positive Parenting Program) offer free parenting seminars with groups and one-onone sessions for practical strategies to address issues facing teens.

Child Safety: Working with Palm Beach County Fire/Rescue, CSC offers vouchers for year-round free swim lessons for children up to age 12. CSC also is developing a pilot program with the Autism Society of America to train water safety instructors on working with children with autism, for whom water safety is a special concern.



#### **CSC MAKES A DIFFERENCE**

#### **Building Community Connections**

The Teen Outreach Program (TOP) gives young people a chance to develop critical life skills and contribute to their communities. High school teens find that TOP lets them express themselves freely, make impactful decisions through a personal Community Service Learning project, and form supportive relationships with peers and facilitators. Whether creating community gardens and public murals or growing financial literacy skills, TOP nurtures personal growth and strengthens community ties.

Recently, a former TOP participant returned as a facilitator for the program, bringing their experiences full circle and inspiring the next generation.



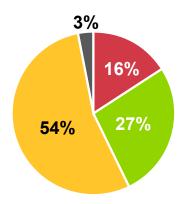
### Nearly 166,000 Children and Families Served\*

From pregnancy through the teen years, Children's Services Council's programs and services impact thousands of children and families.

#### FY 23-24







**Nearly 27,000** expectant families and young children were served through our Healthy Beginnings system of care.

**About 44,000** children benefited from high-quality child care, afterschool programs and summer camps.

More than 4,700 children and their families engaged with BRIDGES, 10 neighborhood hubs offering a range of supports, services, activities and camaraderie close to home.

\*NOTE: Numbers include children and families served in more than one program or service.



#### **CSC MAKES A DIFFERENCE**

#### **Mentoring Builds Maturity**

Every child benefits from having a caring adult in their lives who will encourage and empower them through real-life decisions. Our community also benefits because youth in an active mentoring relationship are 55 percent more likely to enroll in college and 52 percent less likely to skip school. Young people with mentors are 46 percent less likely to start using drugs and 27 percent less likely to start drinking. CSC invests nearly \$2 million for 22 mentoring programs managed by United Way and serving 1,655 mentormentee pairs.

'Level Up' – an award-winning mentoring program launched in 2021 with funds from CSC, Palm Beach County and United Way – "is reducing recidivism and providing stability to at-risk youth by pairing them with positive role models. Nearly 300 students, ages 11 to 19, have participated. ... The majority ... are referred from the juvenile justice system, while others are connected through the foster care system or Palm Beach County schools." (from National Association of Counties, Best in Category for Children and Youth Achievement Award.)



## **Healthy Beginnings**

#### Select Programs in Fiscal Year 2023-2024

Children's Services Council funded the following local programs in FY 23-24 to improve the lives of pregnant women and newborns who may be at risk of a poor birth outcome.



#### Program Agency

HEALTHY BEGINNINGS	
211 Info Line	211
Help Me Grow Info Line	211
Parent Child +	Boys Town South Florida
Primary Project	Boys Town South Florida
Child First	Center for Child Counseling
Counseling for Parents and Young Children	Center for Child Counseling
Counseling for Parents and Young Children	Center for Family Services
Prenatal Plus Mental Health Services	Center for Family Services
Triple P (Positive Parenting Program)	Center for Family Services
Teen Triple P (Positive Parenting Program)	Center for Family Services
Wyman's Teen Outreach Program (TOP)	Children's Home Society of Florida
Triple P (Positive Parenting Program)	Community Partners of South Florida
Teen Triple P (Positive Parenting Program)	Community Partners of South Florida
Wyman's Teen Outreach Program (TOP)	Community Partners of South Florida
Early Intervention Assessment Team	Easterseals Florida
Early Steps	Easterseals Florida
Child First	Families First of Palm Beach County
Healthy Families Florida	Families First of Palm Beach County
DULCE	FoundCare
Fetal Infant Mortality Review	FL Dept of Health, Palm Beach County



Program	Agency
<ul><li>Healthy Beginnings Nurses</li><li>Interconception Care</li><li>Nurses Supporting Families</li><li>Prenatal Plus</li></ul>	FL Dept of Health, Palm Beach County
Nurse-Family Partnership	FL Dept of Health, Palm Beach County
WHIN Nurses (Women's Health Initiative)	FL Dept of Health, Palm Beach County
Centering Pregnancy	Healthy Mothers, Healthy Babies Coalition
Healthy Beginnings Entry Agency - Prenatal	Healthy Mothers, Healthy Babies Coalition
Healthy Beginnings Entry Agency - Prenatal Navigation	Healthy Mothers, Healthy Babies Coalition
Growing Smart	HomeSafe
Healthy Beginnings Entry Agency - Birth to 5	HomeSafe
Healthy Beginnings Entry Agency - Birth to 5 Navigation	HomeSafe
Parent Child +	Family Impact Palm Beach County
Project DULCE	Legal Aid Society of Palm Beach County
Early Literacy Book Distribution	Literacy Coalition of Palm Beach County
Reach Out and Read	Literacy Coalition of Palm Beach County
Transportation Services (to medical appointments)	Metro Taxi & Yellow Cab
Prenatal Plus Nutrition Services for Women and Families	Nutritious Lifestyles
Community Voice	Sickle Cell Foundation of Palm Beach County
T.E.A.M. Dad Fatherhood Engagement Program	Sickle Cell Foundation of Palm Beach County
First Step to Success	The Arc
ForwardLeaps	The Arc
Healthy Steps for Young Children	The Arc
Parent Child +	Guatemalan Maya Center
Wyman's Teen Outreach Program (TOP)	Urban League of Palm Beach County



# Quality Child Care, BRIDGES and Initiatives

#### **Select Programs in Fiscal Year 2023-2024**

Children's Services Council funded the following programs in FY 23-24 to support early childhood education, neighborhood resource centers and special initiatives for families.



#### Program Agency

QUALITY CHILD CARE	
Training Registry	Children's Forum
Strong Minds Tiered Reimbursement	Multiple Child Care Sites
Scholarship Initiative & Early Head Start	Early Learning Coalition of Palm Beach County
Match Administration	
Technical Assistance / GOLD	Early Learning Coalition of Palm Beach County
Summer Camp Scholarships	Friends of Youth Services and Palm Beach County
Head Start Match	Lutheran Services Florida
PEPPI Head Start Match	Lutheran Services Florida
Provider Professional Development System	Palm Beach State College
SEEK Scholarships	Palm Beach State College
Afterschool Program Development	Prime Time Palm Beach County
Expanded Learning Opportunities	Prime Time Palm Beach County
STEAM Program	Prime Time Palm Beach County
RCMA Farmworker Match	Redlands Christian Migrant Association
Strong Minds Technical Assistance Specialists	School Board of Palm Beach County

BRIDGES	
BRIDGES	Children's Home Society of Florida
BRIDGES	Community Partners of South Florida
BRIDGES	Family Impact Palm Beach County
BRIDGES	Pathways to Prosperity



Agency

INITIATIVES		
Special Needs Helpline	211	
The Money Club Program	4 Knowledge is Power	
Fathers and Father Figures of Young Children	Boldin Community Impact	
Safe Kids Coalition of Palm Beach County	Community Partners of South Florida	
Community Garden Early Childhood Program	Delray Beach Children's Garden	
Mujeres Fuertes: Empowerment for Spanish	Esperanza Community Center	
Speaking Mothers		
Access for Success (Glades)	Florida Rural Legal Services	
Down Syndrome Community Services	Gold Coast Down Syndrome Organization	
Pre- and Post-Natal Wellness Program	Jump for Joi	
Child Advocacy Project		
<ul> <li>Education Advocacy Project</li> </ul>	Legal Aid Society of Palm Beach County	
<ul> <li>Foster Children's Project</li> </ul>	, , ,	
<ul> <li>Juvenile Advocacy Project</li> </ul>		
<ul> <li>Relative Caregiver Project</li> </ul>		
Glades Family Education Program	Literacy Coalition of Palm Beach County	
Marijuana in Pregnant Women and	Palm Beach County Behavioral Health Coalition	
Marijuana Use by Teens		
Drowning Prevention Coalition	Palm Beach Board of County Commissioners	
Palm Beach County Food Bank	Palm Beach County Food Bank	
Circles	Pathways to Prosperity	
Resource Depot Initiative	Resource Depot	
Holistic Wellness Circle	Soil and Soul	
TEACUP Preemie Program	The Children's Healing Institute	
Mentoring Initiative	United Way of Palm Beach County	
Special Needs Initiative	United Way of Palm Beach County	



## Program Assessment and Monitoring for FY 2023-2024

The vast majority of programs funded and monitored by Children's Services Council in 2023-24 successfully implemented contracted services according to an annual assessment known as the Comprehensive Program Performance Assessment (CPPA). This is one of several tools used to:

- Assess the performance of individual programs based on established measures and targets.
- Evaluate the extent to which programs are effectively serving families.
- Identify strengths and opportunities for improvement to meet the needs of families in our community.

In CPPA, programs are divided into three categories based on how directly they impact child outcomes. In Category 1, all 35 programs evaluated were considered high fidelity, which means they implemented the programs as intended, and 28 achieved a high-performance score, which measured the extent to which they achieved the program's outcomes. In Category 2, all 10 programs achieved high fidelity. And in Category 3, 18 programs achieved a high-performance score and 2 achieved a low-performance score. When programs score low on fidelity or performance, CSC staff worked with the organizations to develop action plans to mitigate these factors.

#### FY 2023-2024 Results of Comprehensive Program Performance Assessment

Programs with Child Outcomes	Program Fidelity	Program Outcomes
High	35	28
Moderate	0	7
Low	0	0
Not Scored	0	0
	35 Programs	35 Programs

#### **Additional Levels of Accountability**

While the funded programs above represent the bulk of program spending, CSC also supports more than 600 nonprofits, child care sites and community-based grassroots organizations. For these types of funding, CSC may require other levels of accountability including mid-year and year-end reports on clients served, community impact, new partnerships and financial reconciliation.



## Taking Steps to Improve Program Performance

Program performance continued to improve in the FY 2023-24 post-pandemic. With other governments and community partners, Children's Services Council is addressing barriers to peak performance that persist locally.

#### **Recruiting and Retaining Staff**

The average length of vacancies for programs is 61 days, with individual vacancies ranging up to six months or more. Salaries and required qualifications are common reasons. To help address shortages in mental health/clinical services, CSC helps frontline staff return for advanced degrees, pursue clinical licensure or participate in mental health trainings.

#### **Language Access**

Providing services in a client's native language helps ensure access and engagement. Provider organizations report challenges finding staff who can communicate with families in Spanish, Creole and other languages. CSC is exploring a comprehensive solution to this challenge.

#### **Economic Stability**

When families cannot meet their basic needs, they struggle to engage with and complete services. For example, some families decline home visiting services because they lack privacy in dwellings shared with other families. CSC works with local partners to address the basic needs of families.

## Family Resilience and Agency Commitment

Despite challenges, CPPA highlights the positive impact of our programs for children and families.

Pre/post assessment outcomes show families are decreasing their depression, stress and

anxiety related to parenting and increasing their confidence in setting goals and reinforcing positive behaviors in themselves and their children.

#### **CSC MAKES A DIFFERENCE**



#### **Improving Mental Health**

Many local children struggle with mental and behavioral health. CSC services include intensive home-visiting programs for families in need; counseling to address depression, stress and trauma; and different levels of family supports to strengthen relationships between parents and their teenagers. Since FY 2016-2017, we increased our investment in mental and behavioral health by 33 percent to more than \$9.7 million

"Things are improving after the Triple P classes," one parent noted. "My stepdaughter has been behaving very well at home and school. She is paying more attention and complying with our instructions. We are using more rewards for appropriate behaviors and less time-outs. We are spending more quality time as a family and the communication between my husband and I is much better."

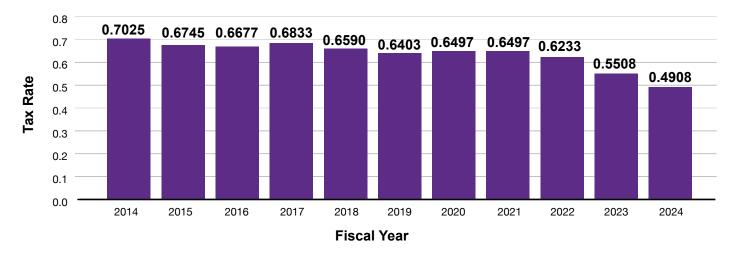


### How Children's Services Council is Funded

CSC's board approves a millage (tax) rate every fall to determine how much in taxes is collected from property owners in the fiscal year beginning October 1. The 2024 millage rate was .4908 per every \$1,000 in taxable property. A Palm Beach County owner of a single-family home with a taxable property value of \$375,000 (with \$50,000 in typical exemptions) will pay about \$160 in ad valorem taxes.

Total ad valorem taxes to the Council in FY 23-24 were about \$137 million. Other revenue came from grants, interest, cash balance and income from building tenants. Expenditures included direct support for children's programs, special funds and public awareness. More than 92% of the budget supported children's programs and services. Administrative expenses represented about 4.5 percent of the budget.

#### FY 23-24 Tax Rate Declined 30% from 2014



Category	FY 23-24 Total
Revenue	\$155,110,247
Expenditures	
Direct Services	\$130,415,261
Support Services	\$13,279,710
Administrative	\$7,034,594
All Other	\$4,380,682

CSC's current final adopted budget plus any amendments and the final audit report for the most recent complete fiscal year are updated annually and can be viewed on our website: https://www.cscpbc.org/financial-information



## **How We Support an Innovative Community**

To broaden the impact, interest and participation in our funded programs, Childen's Services Council works with residents who determine for themselves what services or supports they need.

#### **Community-Driven Innovation**

CDI Services Fund supports communities in finding creative ways to offer services that address needs in effective, equitable and sustainable ways. We look to the community to tell us what these innovative options could, and should, be.

#### **Great Ideas Initiative**

These grants allow local nonprofits to launch their great ideas on behalf of children and families. Open to agencies with operating budgets of less than \$1 million, the GII supports grassroots organizations to achieve mutually agreed-upon goals and aspirations.

#### **Healthy Safe & Strong Fund**

This limited fund helps organizations sponsor public awareness events, conferences and community outreach activities for children and families. The maximum award is \$2,500.

#### **Continuous Improvement Initiative**

CSC-funded agencies can receive up to \$20,000 for Information Technology (IT) Infrastructure improvements through this initiative.

#### **Community Special Projects**

Community Special Projects cover unique funding opportunities to work with community partners in ways that don't fit CSC's traditional pathways yet are within the scope of our priority areas and provide a fresh approach to community impact.

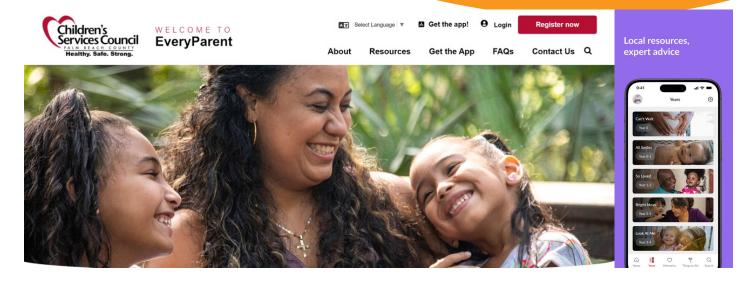


#### **CSC MAKES A DIFFERENCE**

#### **Strengthening Services**

CSC relies on community partners to deliver programs and services. That works best when organizations are effective and efficient. In FYs 2022 and 2023, organizations received more than \$560,000 to help build their capacity, serve more families, and support planning and leadership. In addition, the Great Ideas Initiative Capacity Building Pipeline enhances the ability of smaller grassroots groups to do the same. This grant program allows nonprofit applicants to work with Florida Atlantic University's Small Business Development Center and Catchafire.org.





## Children's Services Council and EveryParent Are Online

CSC's EveryParent tools offer a unique and free online local resource full of tips, info and spot-on advice personalized for each family. To use the EveryParent apps (both Android and Apple iOS devices), visit EveryParentPBC.org or check out our Facebook, Instagram and YouTube channels.

- Get notifications from local experts to help make parenting easier.
- Save priceless memories to your child's digital timeline.
- Use a searchable database with hundreds of local resources to find what your family needs



#### The **EveryParent website** at

www.EveryParentPBC.org allows you to ...

- Learn what to expect as your child grows.
- · Get advice from local experts.
- Find answers to parenting questions and programs that can help.
- Use a searchable database with hundreds of local resources to find what you need.

#### The **EveryParent apps** allow you to ...

- Find weekly updates on fun, free and low-cost Things to Do in your community.
- Stay one step ahead of key moments in your child's life.

#### Follow CSC on Our Social Media Channels

Facebook.com/cscpbc Instagram.com/cscpbc YouTube.com/cscpbc





## **CSC Gives Back to Our Community!**

At Children's Services Council, serving our community is more than a job. Service is our passion and an opportunity to give back to our community. We do so regularly, in many ways.

#### In 2023-2024 our staff:

- Sorted, packaged and labeled food at the Palm Beach County Food Bank.
- Planted trees in community greening projects to provide shade in neighborhoods.
- Arranged and joined family resource fairs with agencies we fund to provide information and onsite services.
- Collected and distributed food packages for hunger relief.
- Packed and delivered baby supplies for new parents, personal health products for teens and free books – both new and donated – to schools and child care sites.
- Sponsored annual events, such as walks to support the March of Dimes, the National Alliance on Mental Illness, the Black Chamber of the Palm Beach's MLK 5K, and the Back to School PBC event offering school supplies.

#### At the Heart of CSC

We are proud of and grateful for our staff. Many build their careers with us; more than 50 percent of our team members have been at CSC for more than 10 years, and 15 percent for more than 20 years. Meet some of our own team members and their families through videos we call 'At the Heart of CSC.'

#### These videos are available on our website:

https://www.cscpbc.org/at-the-heart.







Location: 2300 High Ridge Road, Boynton Beach, FL 33426

Building Hours: Monday - Friday 8 a.m. - 5 p.m.

**Main Phone:** (561) 740 - 7000 **Toll-free:** (800) 331 - 1462

EveryParent Infoline: (888) 634 - 7900 To learn about services available for families

Fax: (561) 833 - 1956

**Contact Us:** http://www.cscpbc.org/form/contact-us

Get CSC email updates: https://www.cscpbc.org/get-our-emails

Main Website: https://cscpbc.org



**EveryParentPBC in English:** https://EveryParentPBC.org **EveryParentPBC in Spanish:** https://EveryParentPBC.org/es **EveryParentPBC in Haitian Creole:** https://EveryParentPBC.org/hc

#### **EveryParent Apps are available at:**





#### Social Media:

Facebook.com/cscpbc
Instagram.com/cscpbc
Youtube.com/cscpbc





