Agenda Item: Call to Order
   A. Invocation
   B. Presentations - N/A

2. Minutes
   A. March 19, 2020 Council Meeting
      Recommendation: I recommend the Council approve the Minutes of the March 19, 2020
      Council Meeting as presented.
   B. March 26, 2020 Council Meeting
      Recommendation: I recommend the Council approve the Minutes of the March 26, 2020
      Council Meeting as presented and ratify all actions taken at that meeting.

3. Public Comment – Agenda Items
   A. E-mail
   B. Phone

4. Council Committees:
   - Finance Committee
     - Items for Approval:
       - March 19, 2020 Minutes
       - February 29, 2020 and March 31, 2020 Financial Statements
   - Personnel Committee – N/A

5. Consent Agenda
   1. Additions, Deletions, Substitutions
   2. Items to be pulled from Consent Agenda
   3. Adoption of Consent Agenda and walk-in Warrants List

A. Program
   1. Resolution #20-009 Authorizing Renewal of ACCESS Agreement
      Recommendation: I recommend the Council approve Resolution #20-009 authorizing the
      renewal of the Department of Children and Families' ACCESS agreement and authorizing
      the Chief Executive Officer to execute the necessary agreement for the period July 1, 2020
      through June 30, 2022 in an amount not to exceed $200,000, subject to the Council’s annual
      budget and TRIM process.
2. **Resolution #20-012 Authorizing the Use of Under Expenditures for COVID-19 Related Needs Within the Community**

Recommendation: I recommend the Council approve Resolution #20-012 authorizing the Chief Executive Officer to use under expenditures in an amount not to exceed $250,000 to provide COVID-19 Relief in the areas of (1) food; (2) other basic needs (though not shelter); and (3) direct services to children and families.

B. **Business**

1. **Warrants List**

Recommendation: I recommend the Council approve the Warrants List, in accordance with the established budgets for each of the expensed items, as presented.

2. **Resolution #20-011 Authorizing Procurement of Hosted Unified Communications Solution**

Recommendation: I recommend the Council approve Resolution #20-011 authorizing the Chief Executive Officer to execute any necessary documents related to the contracting of hosted services from 8x8, Inc., effective on or about May 1, 2020 in an amount not to exceed $90,000 for the entire 37 month contract. The amount for the remainder of FY 19-20 will not exceed $20,000 and the amount for the period beginning October 1, 2020 through the end of the 37 month contract period will not exceed $70,000, all subject to the Council’s annual budget and TRIM approval process.

C. **Proclamations**

1. **Proclamation declaring the month of May 2020 as Mental Health Awareness and Trauma-Informed Care Month**

Recommendation: I recommend the Council approve this Proclamation to raise awareness and recognize May 2020 as Mental Health Awareness and Trauma-Informed Care Month.

2. **Proclamation declaring the month of May 2020 as the National Month to Prevent Teen Pregnancy**

Recommendation: I recommend the Council approve this Proclamation to raise awareness and recognize May 2020 as the National Month to Prevent Teen Pregnancy.

6. **Non-Consent Agenda**

A. **Program**
1. **Resolution # 20-010 Authorizing Reimbursement for Childcare Providers**

   Recommendation: I recommend the Council approve Resolution #20-010 authorizing the Chief Executive Officer to continue payments to child care programs, through the Early Learning Coalition, with the exception of school-district and municipality-operated afterschool programs through June 30, 2020; to continue provision of Head Start local match dollars through Lutheran Services Florida, RCMA, and PEPPI through June 30, 2020; and to continue payment of Tiered Reimbursement to Strong Minds providers for the period of April 1- June 30, 2020.

   B. **Business** – N/A

   C. **For Informational Purposes Only** – N/A

7. **Walk-In Items**

8. **Chief Executive Officer’s Report**

9. **Legal Reports**

   A. **Annual Financial Statement Filing** – Reminder – Mailed out by Commission on Ethics in mid to late May, Due July 1, 2020.

10. **Public Comment – Non Agenda Items**

    A. **E-mail**
    
    B. **Phone**

11. **Council Comments**

12. **Adjournment**
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM:  2A

TITLE:     Minutes – March 19, 2020 Council Meeting

RECOMMENDATION:

I recommend the Council approve the Minutes of the March 19, 2020 Council Meeting as presented.
1. Call to Order

Chair Bean called the meeting to order at 4:30 p.m.

Present via Skype/Call:
Thomas Bean
Melissa McKinlay
Dennis Miles
Debra Robinson, M.D.
Thomas P. Weber

Excused: Vincent Goodman; Kathleen Kroll; Donald E. Fennoy II, Ed.D.; Jose Luis Rodriguez

Statement Regarding State of Emergency: General Counsel explained the effect of the State of Emergency and the CEO’s power to continue operations pursuant to Resolution #12-03 with ratification of CEO action to take place at the next meeting possible. General Counsel explained that there is currently no way to take action without an “in person” quorum.

A. Invocation- N/A
B. Presentations – N/A

2. Minutes

A. February 27, 2020 Council Meeting

No comments or edits were made. These will be presented for the Council’s approval and/or ratification at a future date.

3. Public Comment – Agenda Items – N/A

CEO noted for the record that the building, while closed, was opened prior to the meeting for the public to enter. No members of the public entered.

4. Council Committees:

• Finance Committee

Chair Bean stated that Finance Committee met via Skype and reviewed the following items:
  b. February 27, 2020 Minutes.

These items will be presented for the Council’s approval at a future date.

The Finance Committee reviewed the Monthly Investment Report for the month ended January 31, 2020, in accordance with the Investment Policy. No action required.
The Finance Committee reviewed the Five Year Budget Forecast beginning fiscal year 2020-21. No action required.

The Finance Committee discussed the Investment Policy regarding Local Government Investment Pools and decided that they will discuss with recommendations from PFM during their next Quarterly Investment Review.

5. **Agenda Items**

General Counsel explained that the agenda is in a different format to accommodate the items that are within the CEO’s emergency authority to act on pursuant to Resolution 12-003 and items for discussion by the Council. CEO’s emergency authority applies to items A.1, A.2. and A.3., each of which will come back at a future meeting for ratification.

A. **Items related to continuing operations**

1. Student-led Grantmaking Pilot Part -2

2. Resolution #20-06 Authorizing an Agreement with Microsoft and SHI International Corp

3. Warrants List and Walk-In Warrants List

There were no questions or discussions about the above items.

B. **Items for discussion only**

1. **Re-purposing of Under Expenditures**

   Participating Council members favored moving forward with committing up to $1.7 million for summer camp scholarships.

   There was voiced support to move forward with up to $300,000 to support the Great Ideas Initiative for those providers who are participating in the Pipeline initiative. This will allow those providers to continue to deliver the program services they have been operating. Chair Bean recommended that CSC not release the general GII RFP until next year, as there is a likelihood of the need to use underexpenditures to support and respond to the needs from COVID-19. Other members on the call were of the same mind to hold off on the RFP until next year.

2. **Contingency Fund for COVID-19**

   CEO explained how the Relief and Recovery Fund for COVID-19 works and what funders participate. CEO also reviewed the areas that are under consideration for funding by the Relief and Recovery Fund.

   The Council members participating favored the use of the $500,000 that is budgeted annually for Contingency to support needs identified through the COVID-19 Relief and Recovery Applications. Priorities will be given to the following groups of agencies:
i. CSC Funded Agencies
ii. Great Ideas Initiative Recipients - current and past
iii. Child/Family Serving Nonprofit Organizations

Council members voiced support for applications submitted for:
   i. Food and basic needs (though not shelter)
   ii. Expansion of service capacity related to increased demand for direct services

Requests for funding support in the other categories relative to technology; access to health care; and loss of revenue will not be considered due to lack of consensus by all participating Council members. Based on Council comment further consideration may be given to access to health care and other areas of support at our next meeting.

3. Provider Funding and Implications of COVID-19

CEO informed the Council that many of our agencies are providing services “virtually” or they are re-deploying staff for other purposes supporting children and families during the emergency. Staff will continue to work with providers on any needed flexibility relative to deliverables and performance measures. CEO related that about half of childcare providers have closed their doors for a variety of reasons related to the virus. Staff recommends following suit with the state as it relates to funding for child care. Staff is also recommending committing to our direct contract providers for 60 days and to follow the lead of the state and work with the Early Learning Coalition, at this time, as it related to child care providers.

Participating Council members voiced support for continued funding our CSC direct contract providers for 60 days and to follow the lead of the state as it related to funding of child care providers.

6. Non Consent Agenda

A. Business – N/A

B. Proclamation declaring the month of April 2020 as Child Abuse Prevention Month

This proclamation will be brought to the Council meeting in April.

7. Walk-In Items – N/A

8. Chief Executive Officer’s Report

The CEO noted a few highlights from her report.

9. Legal Reports

Reminder: Council Workshop: Quality Child Care – April 23, 2020 starting at 3:30 pm; Council meeting immediately following, subject to change.

10. Public Comment – Non-Agenda Items – N/A
11. **Council Comments** – N/A

12. **Adjournment**

   The meeting was adjourned at 5:12 pm.

________________________________  _________________________________________
Vincent Goodman, Secretary                             Lisa Williams-Taylor, Ph.D., Chief Executive Officer
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM:  2B

TITLE:     Minutes – March 26, 2020 Council Meeting

RECOMMENDATION:

I recommend the Council approve the Minutes of the March 26, 2020 Council Meeting as presented and ratify all actions taken at that meeting.
1. **Call to Order**

Chair Bean called the meeting to order at 11:06 a.m.

Present via Skype/Call:
- Thomas Bean
- Donald E. Fennoy II, Ed.D
- Kathleen Kroll
- Melissa McKinlay
- Dennis Miles
- Thomas P. Weber

Excused: Vincent Goodman; Jose Luis Rodriguez; Debra Robinson, M.D.

Chair Bean noted the following for the record:

   This is a reminder to the Council and any public participants that this emergency meeting is open to the public by telephone and a “virtual” quorum is permitted pursuant to the Governors’ Executive Order # 2020-69. We felt that an Emergency meeting was needed to continue Council business with a quorum since this Order was given allowing us to meet virtually.

   All Council action will be ratified at the next regular Council meeting, due to the lack of our statutory 7-day notice.

2. **Minutes**

A. **February 27, 2020 Council Meeting**

   A motion by Weber/Miles to approve the Minutes of the February 27, 2020 Council meeting as presented was approved by unanimous vote.

3. **Public Comment – Agenda Items**

   No public comment via e-mail or via telephone

4. **Council Committees:**

   A. **Finance Committee**

   Chari Bean stated that the Finance Committee met on March 19th via Skype, reviewed the following items and presents a consensus to approve the following items:

   b. February 27, 2020 Minutes.

   The Finance Committee reviewed the Monthly Investment Report for the month ended January 31, 2020, in accordance with the Investment Policy. No action required.
The Finance Committee reviewed the Five Year Budget Forecast beginning fiscal year 2020-21. No action required.

The Finance Committee discussed the Investment Policy as it relates to Local Government Investment Pools and decided to discuss with PFM during their next Quarterly Investment Review.

A motion by McKinlay/Weber to approve the consensus of the Finance Committee as presented was approved by unanimous vote.

5. Consent Agenda – Program and Business

A. Additions, Deletions, Substitutions – N/A
B. Items to be Pulled for Discussion – N/A
C. Adoption of the Consent Agenda and Walk-In Warrants List

A motion by McKinlay/Kroll to approve the Consent Agenda, Warrants List and Walk-In Warrants List for March 26th and ratify the Warrants List and Walk-in Warrants list for March 19th was approved/ratified by unanimous vote.

6. Non Consent Agenda

A. Business

1. Resolution #20-007 Authorizing the use of Contingency Fund for COVID-19

A motion by Weber/Kroll to approve Resolution #20-007 authorizing the Chief Executive Officer to provide funding to providers in the areas of (1) food, (2) other basic needs (though not shelter); and (3) direct services to children and families and for technology supports for the 211 hotline, in an amount not to exceed $500,000 was approved by unanimous vote.

2. Resolution #20-008 Authorizing Continued Payment to Providers

A motion by Weber/McKinlay to approve Resolution #20-008 authorizing the Chief Executive Officer to continue to provide payments to our direct contract funded providers until May 31, 2020 and continue to provide payments to childcare providers through March 31, 2020 was approved by unanimous vote.

7. Walk-In Items – N/A

8. Chief Executive Officer’s Report

The CEO reminded the Council that the Community-Driven Innovation (CDI) Services Request for Proposal has been postponed until further notice.
9. Legal Reports

General Counsel reminded the Council that we will be holding a Council Workshop April 23, 2020 starting at 3:30 pm and a Council meeting immediately following. Although originally the workshop was intended to be focused on Quality Child Care, considering the current environment, we will confirm the topic of the workshop closer to the date.

10. Public Comment – Non-Agenda Items

No public comment via e-mail or telephone

11. Council Comments – N/A

12. Adjournment

The meeting was adjourned at 11:33 am.

________________________________  _________________________________________
Vincent Goodman, Secretary                             Lisa Williams-Taylor, Ph.D., Chief Executive Officer
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM:  5A(1)

TITLE:     Consent Agenda – Program
Resolution #20-009 Authorizing Renewal of ACCESS Agreement

CSC STAFF:   Elizabeth Clark, Program Officer

SUMMARY:
Children’s Services Council (CSC) began a contractual agreement with the Department of Children and Families (DCF) in August 2009 to jointly fund three Economic Self Sufficiency Specialists (ACCESS) positions. The positions are co-located within the Healthy Beginnings (HB) Entry Agencies and the Guatemalan Maya Center (GMC). These positions work in partnership with the Entry Agency Navigator staff to process Medicaid and other DCF program applications.

The support of the DCF ACCESS positions simplifies the application process for the client and helps eliminate delays. Timely and correct applications lead to earlier identification of a medical home and earlier access to prenatal and infant medical care. Navigation services are one of the most utilized services in Healthy Beginnings.

FISCAL IMPACT:
The total cost of renewing this contractual agreement from July 1, 2020 through June 30, 2022 will not exceed $200,000. The funds needed for the period July 1, 2020 - September 30, 2020 will not exceed $25,000 and the funds are allocated in the Program Strategy Budget. The funds needed for the period October 1, 2020 - September 30, 2021 will not exceed $100,000 and the funds needed for the period October 1, 2021 - June 30, 2022 will not exceed $75,000. The funds for upcoming fiscal years will be budgeted in the Program Strategy Budget as part of our annual allocation process.

RECOMMENDATION:
I recommend the Council approve Resolution #20-009 authorizing the renewal of the Department of Children and Families’ ACCESS agreement and authorizing the Chief Executive Officer to execute the necessary agreement for the period July 1, 2020 through June 30, 2022 in an amount up to $200,000, subject to the Council’s annual budget and TRIM process.
RESOLUTION OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY AUTHORIZING RENEWAL OF ACCESS AGREEMENT

WHEREAS, Children’s Services Council (CSC) began a contractual agreement with the Department of Children and Families (DCF) in August 2009 to jointly fund three Economic Self Sufficiency Specialists (ACCESS) positions; AND

WHEREAS, the positions are co-located within the Healthy Beginnings (HB) Entry Agencies and the Guatamalan Maya Center (GMC); and

WHEREAS, these positions work in partnership with the Entry Agency Navigator staff to process Medicaid and other DCF program applications; and

WHEREAS, the support of the DCF ACCESS positions simplifies the application process for the client and helps eliminate delays; and

WHEREAS, timely and correct applications lead to earlier identification of a medical home and earlier access to prenatal and infant medical care; and

WHEREAS, navigation services are one of the most utilized services in Healthy Beginnings.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY, that the Council approves this resolution authorizing the renewal of the Department of Children and Families’ ACCESS agreement and authorizing the Chief Executive Officer to execute the necessary agreement for the period July 1, 2020 through June 30, 2022 in an amount up to $200,000, subject to the Council’s annual budget and TRIM process.

The foregoing Resolution was offered by Council Member ________________ who moved its adoption. The motion was seconded by Council Member ________________ and upon being put to a vote, the vote was as follows:

Thomas Bean
Donald E. Fennoy, II, Ed.D.
Vincent Goodman
Kathleen J. Kroll
Melissa McKinlay
Dennis Miles
Debra Robinson, M.D.
Jose Luis Rodriguez, Esq.
Thomas P. Weber

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.
APPROVED AS TO FORM AND LEGAL SUFFICIENCY

BY: ____________________________
Debra E. Gotlib
Attorney for Children’s Services Council
of Palm Beach County

BY: ____________________________
Lisa Williams-Taylor, Ph.D.
Chief Executive Officer

CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY

BY: ____________________________
Thomas Bean, Chairman

BY: ____________________________
Lisa Williams-Taylor, Ph.D.
Chief Executive Officer
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM: 5A(2)

TITLE: Consent Agenda – Program
Resolution #20-012 Authorizing the Use of Under Expenditures for COVID-19 Related Needs Within the Community

CSC STAFF: Tanya Palmer, Chief of Program

SUMMARY:

During the March 19, 2020 Council Meeting participating Council members considered the annual agenda item directed at the repurposing of the use of under-expenditures. During discussion, the Council expressed their commitment of $1.7 million for summer camps.

There was also support voiced to move forward with up to $300,000 to support the Great Ideas Initiative for those providers who are participating in the Pipeline initiative. All present agreed that CSC should not release the general Great Ideas RFP until next year, as there is a likelihood that the Council will need to use under expenditures to support and respond to the needs from COVID-19. Due to a lack of quorum, a vote was not taken on this measure. At an emergency meeting on March 26th, the agenda item reflecting the Council’s expressed interest for the use of under expenditures was approved and a corresponding resolution was signed.

On March 26th the Council approved Resolution #20-007 authorizing the use of Contingency Funds for COVID-19 in an amount not to exceed $500,000. To date, we have utilized $345,340.00 from our Contingency Fund, out of the $500,000 budgeted. This leaves us with a balance of $153,660, and we have a significant number of applications that are still coming in on a daily basis.

Considering the ongoing needs from the Coronavirus (COVID-19), staff is recommending the use of $250,000 from under expenditures to meet the continued needs of our community. Staff’s recommendation is to continue to fund in areas previously approved by the Council. Specifically, (1) food; (2) other basic needs (though not shelter); and (3) direct services to children and families.

FISCAL IMPACT: The total amount associated with re-purposing of under expenditures for FY 19-20 will not exceed $250,000; the overall effect to the approved budget for FY 19-20 is budget neutral. Funding for this item will be available through under expenditures of contracts and initiatives in the Program Strategy Budget, and under expenditures in the Administrative Budget.

RECOMMENDATION:

I recommend the Council approve Resolution #20-012 authorizing the Chief Executive Officer to use under expenditures in an amount not to exceed $250,000 to provide COVID-19 Relief in the areas of (1) food; (2) other basic needs (though not shelter); and (3) direct services to children and families.
RESOLUTION #20-012

RESOLUTION OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY AUTHORIZING THE USE OF UNDEREXPENDITURES FOR COVID-19 RELATED NEEDS

WHEREAS, during the March 19, 2020 Council Meeting participating Council members considered the annual agenda item directed at the repurposing of the use of under-expenditures and during discussion, the Council expressed their commitment of 1.7 million for summer camps; and

WHEREAS, there was also support voiced to move forward with up to $300,000 to support the Great Ideas Initiative for those providers who are participating in the Pipeline initiative; and

WHEREAS, all present agreed that CSC should not release the general Great Ideas RFP until next year, as there is a likelihood that the Council will need to use under expenditures to support and respond to the needs from COVID-19; and

WHEREAS, due to a lack of quorum, a vote was not taken on this measure; and

WHEREAS, at an emergency meeting on March 26th, the agenda item reflecting the Council’s expressed interest for the use of under expenditures was approved and the corresponding Resolution # 20-004 was signed; and

WHEREAS, on March 26th the Council approved Resolution #20-007 authorizing the use of Contingency Funds for COVID-19 in an amount not to exceed $500,000; and

WHEREAS, to date, the Council have utilized $345,340.00 from our Contingency Fund, out of the $500,000 budgeted; and

WHEREAS, this leaves a balance of $153,660, and there are a significant number of applications that are still coming in on a daily basis; and

WHEREAS, considering the ongoing needs from the Coronavirus (COVID-19), staff is recommending the use of $250,000 from under expenditures to meet the continued needs of our community; and

WHEREAS, staff’s recommendation is to continue to fund in areas previously approved by the Council. Specifically, (1) food; (2) other basic needs (though not shelter); and (3) direct services to children and families; and

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY, that the Council approves this resolution authorizing the Chief Executive Officer to use under expenditures in an amount not to exceed $250,000 to provide COVID-19 relief in the areas of (1) food; (2) other basic needs (though not shelter); and (3) direct services to children and families.
The foregoing Resolution was offered by Council Member ____________________ who moved its adoption. The motion was seconded by Council Member ________________ and upon being put to a vote, the vote was as follows:

Thomas Bean  
Donald E. Fennoy, II, Ed.D.  
Vincent Goodman  
Kathleen J. Kroll  
Melissa McKinlay  
Dennis Miles  
Debra Robinson, M.D.  
Jose Luis Rodriguez, Esq.  
Thomas P. Weber

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.

APPROVED AS TO FORM AND LEGAL SUFFICIENCY  

BY: ____________________________  
Debra E. Gotlib  
Attorney for Children’s Services Council of Palm Beach County  

CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY  

BY: ____________________________  
Thomas Bean, Chairman

BY: ____________________________  
Lisa Williams-Taylor, Ph.D.  
Chief Executive Officer
AGENDA ITEM SUMMARY  
April 23, 2020 Council Meeting

AGENDA ITEM:  5B(1)

TITLE:     Consent Agenda – Business
Warrants List

CSC STAFF:      Debra Heim, Chief Financial Officer

RECOMMENDATION:

I recommend the Council approve the Warrants List, in accordance with the established budgets for each of the expensed items, as presented.
**Children's Services Council**  
**Walk-In Warrants List**  
**April 23, 2020**

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* Pending Council Approval  
** To be paid from the Contingency Fund allocation
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<td>200 Strong Minds brochures - 100 Parents Eng, 50 Parents Span, 50 Community</td>
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<td>PO-20-826 John Bartosek</td>
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<td>Travel Reimbursement - FCC Strategic Planning Meeting - Orlando, FL 03/09/2020 - 03/10/2020</td>
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<td>Food and essential supplies</td>
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<td>Food for Families</td>
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<td>PO-20-850* Pediatric Oncology Support Team (POST)</td>
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<td>Condensate pump repair at Liebert unit</td>
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<td>PO-20-863* DebonAir Mechanical</td>
<td>Repair coupling Replace lags at chilled water supply / return</td>
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<td>PO-20-864* TELESIGN</td>
<td>Provide Multi-Factor Authentication HBDS</td>
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<td>PO-20-868* Friends of WLRN</td>
<td>WLRN Public Radio Air Time 04/15/2020 - 06/26/2020</td>
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* To be paid from the Contingency Funds allocation
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM:  5B(2)
TITLE:     Consent Agenda – Business
Resolution #20-011 Authorizing Contracting for Hosted Unified Communications Solution

CSC STAFF: Robert Kurimski, Chief Technology Officer

SUMMARY:
The Children’s Services Council of Palm Beach County has utilized an on-premise phone system that has served us well over the past 7 years. On-premise telephone systems are limited to the hardware originally purchased and can only guarantee uptime with proper functionality while the facility is up and running with power. This has always been a concern, but the cost benefit analysis never favored a transition from an on-premise system to a cloud based system until recently.

In addition to business continuity, we have supported a growing interest in video conferencing and instant messaging (including text messaging) over the last few years. This has required adding services to provide the best possible experience for CSC while maintaining compliance with public records and the Sunshine Law. Since most providers are based off consumption (e.g., minutes, data, archiving services, etc.), maintaining these solutions can get expensive as more staff take advantage of the additional opportunities. Over the past 3 years, we have seen a 10% annual increase and have determined we need a better solution to minimize the costs incurred by the organization.

With this in mind, we have identified 8x8, Inc. as our new Unified Communications (UC) provider. 8x8, Inc. will help reduce UC costs, provide HIPAA compliance, and provide a vast feature set that will ensure all staff have access to the same technologies without limitations on usage. Some of these services include telephone access, instant messaging (including text messaging), video conferencing, access through a mobile app (Android and Apple), audio transcription of meetings and archiving for legal compliance. Maintaining these services through a single hosted provider will reduce growing costs and provide business continuity regardless of the state of our facility. Additionally, this platform is accessible from anywhere as long as you have access to a secure internet connection.

All services procured through this agreement are in accordance with NSAPO Value Point Cooperative Contract Number AR3084 awarded by the State of Utah. As we are “piggybacking” on an existing state cooperative agreement, this meets the Council’s requirement of competitive procurement.

FISCAL IMPACT:
The total cost of funding this item for FY 2019-20 is $20,000. The funds to support this agenda item are budgeted in the Information Management strategy budget in the Voice and Data, Consulting and Computer Maintenance and Support line items. The total cost of funding this item through the end of the 37-month term will not exceed $90,000 from the initial activation date. We are forecasting a $20,000 net savings over the course of this agreement, which includes any hardware costs required outside of these services.

RECOMMENDATION:
I recommend the Council approve Resolution #20-011 authorizing the Chief Executive Officer to execute any necessary documents related to the contracting of hosted services from 8x8, Inc., effective on or about May 1, 2020 in an amount not to exceed $90,000 for the entire 37 month contract. The amount for the remainder of FY 19-20 will not exceed $20,000 and the amount for the period beginning October 1, 2020 through the end of the 37 month contract period will not exceed $70,000, all subject to the Council’s annual budget and TRIM approval process.
WHEREAS, the Children’s Services Council of Palm Beach County has utilized an on premise phone system that has served us well over the past 7 years; and

WHEREAS, on premise telephone systems are limited to the hardware originally purchased and can only guarantee uptime with proper functionality while the facility is up and running with power; and

WHEREAS, the cost benefit analysis now favors a transition from an on premise system to a cloud-based system; and

WHEREAS, in addition to business continuity, we have supported a growing interest in video conferencing and instant messaging (including text messaging) over the last few years; and

WHEREAS, this has required adding services to provide the best possible experience for CSC while maintaining compliance with public records and Sunshine Law; and

WHEREAS, most providers are based off consumption (e.g., minutes, data, archiving services, etc.), maintaining these solutions can get expensive as more staff take advantage of the additional opportunities; and

WHEREAS, over the past 3 years, we have seen a 10% annual increase and have determined we need a better solution to minimize the costs incurred by the organization; and

WHEREAS, with this in mind, we have identified 8x8, Inc. as our new Unified Communications (UC) provider; and

WHEREAS, 8x8, Inc. will help reduce UC costs, provide HIPAA compliance, and provide a vast feature set that will ensure all staff have access to the same technologies without limitations on usage; and

WHEREAS, some of these services include telephone access, instant messaging (including text messaging), video conferencing, access through a mobile app (Android and Apple), audio transcription of meetings and archiving for legal compliance; and

WHEREAS, maintaining these services through a single hosted provider will reduce growing costs and provide business continuity regardless of the state of our facility; and

WHEREAS, this platform is accessible from anywhere as long as you have access to a secure internet connection; and

WHEREAS, all services provided through this agreement are in accordance with NSAPo Value Point Cooperative Contract Number AR3084, awarded by the State of Utah and as such, satisfy the Council’s competitive procurement requirement; and
NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY, that the Council approves this resolution authorizing the Chief Executive Officer to execute any necessary documents related to the contracting of hosted services from 8x8, Inc., effective on or about May 1, 2020 in an amount not to exceed $90,000 for the entire 37 month contract. The amount for the remainder of FY 19-20 will not exceed $20,000 and the amount for the period beginning October 1, 2020 through the end of the 37 month contract period will not exceed $70,000, all subject to the Council’s annual budget and TRIM approval.

The foregoing Resolution was offered by Council Member ______________ who moved its adoption. The motion was seconded by Council Member __________ and upon being put to a vote, the vote was as follows:

Thomas Bean
Donald E. Fennoy, II, Ed.D.
Vincent Goodman
Kathleen J. Kroll
Melissa McKinlay
Dennis Miles
Debra Robinson, M.D.
Jose Luis Rodriguez, Esq.
Thomas P. Weber

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

BY: ____________________________
Debra E. Gotlib
Attorney for Children’s Services Council of Palm Beach County

CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY

BY: ____________________________
Thomas Bean, Chairman

BY: ____________________________
Lisa Williams-Taylor, Ph.D.
Chief Executive Officer
Proclamation

DECLARING MAY 2020 AS MENTAL HEALTH AWARENESS
AND TRAUMA-INFORMED CARE MONTH IN PALM BEACH COUNTY

WHEREAS, mental health is essential to everyone’s overall health and well-being, and

WHEREAS, everyone experiences times of stress and struggles in their lives, and

WHEREAS, one in four adults and one in five youth ages 13-18 experience serious mental illness, and

WHEREAS, 60 percent of adults and 50 percent of youth do not receive the treatment necessary for their mental health needs due to limited or no knowledge of the need, barriers to care, or fear and shame, and

WHEREAS, research recognizes that adverse childhood experiences (ACEs), which include, but are not limited to physical, emotional and sexual abuse, physical and emotional neglect, household dysfunction, untreated mental illness, or incarceration of a household member, domestic violence, and separation or divorce involving household members, are traumatic experiences that can have a profound effect on a child’s developing brain and body and can result in poor physical and mental health during childhood and adulthood, and

WHEREAS, community understanding and available supports and services can greatly impact a person’s ability to handle their stress and struggle and move forward, and

WHEREAS, promoting mental health and wellness leads to higher overall productivity, better educational outcomes, lower crime rates, stronger economies, lower health care costs, improved family life, improved quality of life and increased lifespan, and

WHEREAS, studies show that the effects of ACEs are felt by people regardless of race, ethnicity, religion, gender, sexual orientation, or socio-economic status, and
WHEREAS, each business, school, government agency, health-care provider, faith-based organization, nonprofit agency and citizen shares accountability for the community’s mental health needs and has a responsibility to promote mental wellness and support prevention efforts, and

WHEREAS, the Children’ Services Council of Palm Beach County recognizes the impact of awareness and education, access to services and acceptance of the importance of mental health and well-being to a person’s overall success, and supports the implementation of trauma-informed approaches throughout the systems of care.

NOW, THEREFORE, BE IT PROCLAIMED BY CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY that the following will be observed:

May 2020 – Mental Health Awareness and Trauma-Informed Care Month

The foregoing Resolution was offered by Council Member ________________________ who moved its adoption. The motion was seconded by Council Member ________________________ and upon being put to a vote, the vote was as follows:

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

BY: ____________________________
    Debra E. Gotlib
    Attorney for Children’s Services Council of Palm Beach County

CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY

BY: ____________________________
    Thomas Bean, Chair

BY: ____________________________
    Lisa Williams-Taylor, Ph.D.
    Chief Executive Officer
Proclamation

Proclaiming the Month of May 2020
The National Month to Prevent Teen Pregnancy

WHEREAS, in Palm Beach County during 2019, there were 586 births to teen mothers ages 15-19, the fewest in five years, and during that same year, about one-eighth (76) of those births were to teen mothers who already had at least one child, according to provisional early data; and

WHEREAS, the overall teen birth rate (14.9 per 1,000 girls) in Palm Beach County remains lower than the overall teen birth rate (16.1 per 1,000) in the state; and

WHEREAS, the rate (19.8) for births to African-American teen mothers ages 15-19 in Palm Beach County remains higher than the rate (13.5) for white teen mothers; and

WHEREAS, the African-American teen birth rate has dropped 47 percent since 2011 while the white teen birth rate has dropped 34 percent, resulting in a decrease in the racial disparity of teen birth rates overall in the county over the past nine years; and

WHEREAS, the overall repeat birth percentage (12.9 percent) in Palm Beach County dropped from last year to the lowest percentage in at least seven years, and it remains lower than the overall percentage (14.0 percent) in the state; and

WHEREAS, children of teen mothers are more likely to be born prematurely and at low birthweight; and

WHEREAS, only about half of teen mothers earn a high school diploma by age 22, compared to 90 percent of women without a teen birth, and less than 2 percent of mothers who have children before 18 have a college degree by age 30. Teen births is closely linked to a number of critical social issues such as poverty, educational attainment, involvement in criminal justice and child welfare systems, and more; and

WHEREAS, nearly all teens and adults say that reducing teen births is a very effective way to reduce the high school dropout rate and improve academic achievement; and

WHEREAS, while the teen birth rate in Palm Beach County in 2019 remained the lowest rate in more than 20 years and more than 38 percent lower than 2011, the vast majority of both teens and adults agree that schools, medical providers, faith-based and community organizations should do more to prevent teen pregnancy.
NOW, THEREFORE, BE IT PROCLAIMED BY CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY that the following will be observed:

May 2020 – Teen Pregnancy Prevention Month

The foregoing Resolution was offered by Council Member __________________ who moved its adoption. The motion was seconded by Council Member __________________ and upon being put to a vote, the vote was as follows:

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

BY: ____________________________
Debra E. Gotlib
Attorney for Children’s Services Council of Palm Beach County

CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY

BY: ____________________________
Thomas Bean, Chair

BY: ____________________________
Lisa Williams-Taylor, Ph.D.
Chief Executive Officer
AGENDA ITEM SUMMARY
April 23, 2020 Council Meeting

AGENDA ITEM: 6A(1)

TITLE: Non-Consent Agenda – Program
Resolution #20-010 Authorizing Reimbursement for Childcare Providers

CSC STAFF: Tanya Palmer, Chief Program Officer

SUMMARY:
Investments in child care, both for the 0-5 population (often referred to as early care &
education, ECE) and the 5-12 population (often referred to as school aged child care, SACC, or
afterschool) is a significant cornerstone of our early childhood system of care. Funding is made
available for scholarships administered by the Early Learning Coalition (ELC) for families to access
care; match for local Head Start Programs administered by Lutheran Services of Florida, Redlands
Christian Migrant Association, and PEPPI; and supports to improve the quality of child care
programs through our Strong Minds partners for the 0-5 population and through PrimeTime for
the school-age population.

Child care providers have been dramatically impacted by COVID-19, with all school district
operated sites closed as of March 16, 2020 and more than half of the community-based child care
programs temporarily closing at some point after March 16. A variety of factors necessitated the
closure of programs including concerns for health and safety of children and staff; inability to
secure needed cleaning and baby supplies due to shortages; inability to provide care with the
necessary teacher/child ratio and maintain the physical distancing guidance from the CDC; and
lack of attendance, resulting in lack of payment from private-pay families.

The child care industry is fragile, with providers operating on thin margins and blending together
a variety of funding streams to operate their programs including tuition from private-pay families,
parent fees, and scholarships for subsidized children whose care is underwritten with
federal/state funding through School Readiness (SR), and local funding through CSC scholarships.
Additionally, some ECE providers also participate in the Voluntary Pre-K program (VPK). Loss of
funding from any of these sources can result in the inability of a provider to remain in business.
Recent surveys conducted by national associations indicate that upwards of 70% of providers will
be unable to remain in business after one-two weeks of closures without payment.

The state of Florida, following the guidance and lead of many other states, has committed to pay
child care providers participating in the SR and VPK programs based on enrollment as of a date
prior to March 16 (when programs began to close). Typically, funding of SR and VPK children is
based on daily attendance. Payment will continue to be made whether programs are still open,
with fewer children in attendance, or temporarily closed. It should be noted the programs who
are temporarily closed may continue to work with families (virtually), as they assist families in
connecting to online learning resources, supports for developmental concerns, and connections
to food sites and other services such as mental health supports.
As staff reviewed the various options, the following considerations greatly influenced our recommendations:

- Ensuring that there is a critical number of child care providers that are still open and available to serve children needing care.
  - As the number of providers remaining open gets smaller, ELC may need to consider providing additional incentives to ensure a safety net for the children of essential employees. Incentives could take the form of assistance pay to the actual child care provider staff or payments to the child care center.
- Ensuring that when our community returns back to “normal”, there are child care providers still in business to serve all of the children requiring care.
- Ensuring that we do not have communities with child care deserts whether that is due to a lack of providers overall or a lack of providers willing to serve infants/toddlers, the most expensive age group to serve.

Additionally, CSC has made significant investments in the child care workforce, both in ECE through Strong Minds and SACC/afterschool through PrimeTime. These investments have been in the form of professional development, technical assistance and other quality supports. While we recognize some loss of workforce is to be expected, we want to preserve as much of the workforce as possible. Our community’s children should have the best support possible for when they do return to care (and may be dealing with the stress/trauma associated with COVID-19 and its impact on family stressors). It also allows for continuing gains that we have begun to see in school readiness for our young children and in socio-emotional capabilities for our school age population.

CSC scholarship funding represents a significant portion of the public funding streams child care providers receive, ranging from 35% to 53% of the public funds. Providers relied upon this funding to maintain their programming in FY 2018-19.

Staff is recommending that CSC continues to follow the lead of the state in paying child care providers based on enrollment, whether the program is open or temporarily closed for part or entirety of the month, through June 30, 2020 with two exceptions: school district operated afterschool programs and municipality operated afterschool programs, all of which are currently closed.

The rationale behind the exceptions are that both of these providers have a greater likelihood of reopening their programs at a later date. By not continuing to pay these providers, CSC will have the flexibility to work with ELC on allowing funds to be redirected for the following purposes:

- help pay for the critical cleaning supplies needed by those providers who remain open;
- allow for incentives to be made available should we reach a point where there are insufficient child care programs open to maintain the care needs for the essential workforce;
- cover the cost of the parent fees that the state has waived effective as of April 1, and
- make scholarships available to care for the children of essential workers, as needed.

Additionally, staff is recommending that the Strong Minds providers continue to receive their tiered reimbursement during this upcoming quarter. These funds are made available to defray some of the additional expenses associated with maintaining quality programs, which includes staffing costs, professional development of workforce, supplies for staff, as well as books, toys and supplies for the classrooms and students. Continued payment of the dollars already budgeted and under contract may help offset funding losses and increase the likelihood of programs reopening and continuing to provide the quality care necessary to retain In-Network status with Strong Minds.
AGENDA ITEM SUMMARY  
April 23, 2020 Council Meeting

Additional background information is contained within the notebook that provides a national perspective of the implications of COVID-19 to the current landscape of child care programs as well as future areas of concern.

FISCAL IMPACT:

Funds to support this agenda item have already been budgeted and are under contract with the Early Learning Coalition (scholarship funds), various Head Start providers (local match to federal funds) and individual child care providers for the Tiered Reimbursement program. No additional dollars are being sought by staff at this time.

RECOMMENDATION:

I recommend the Council approve Resolution #20-010 authorizing the Chief Executive Officer to continue payment of child care programs through Early Learning Coalition, with the exception of school-district and municipality-operated afterschool programs through June 30, 2020; to continue provision of Head Start local match dollars through Lutheran Services Florida, RCMA, and PEPPI through June 30, 2020; and to continue payment of Tiered Reimbursement to Strong Minds providers for the period of April 1- June 30, 2020.

Attachments to Agenda Item:

https://cscpbc.app.box.com/file/651766637756  
COVID-19 Child Care Community Statement

https://cscpbc.app.box.com/file/651780648764  
Without Immediate Relief, More than Half of Licensed Child Care will Close in the Next Week

https://cscpbc.app.box.com/file/651766581461  
Small Business Loans Aren’t the Answer for Child Care, CLASP

https://cscpbc.app.box.com/file/651763747622  
The Last Daycares Standing
Without Immediate Relief, More than Half of Licensed Child Care will Close in the Next Week

National Industry Organizations Call on Congress for $50 Billion in Urgent Stimulus

Today, the National Association for the Education of Young Children (NAEYC) and the Early Care and Education Consortium (ECEC) joined advocacy organizations from around the United States in making a request for up to $50 billion in emergency stimulus funding to keep the child care industry from collapsing.

To support American families, sustain industries that are necessary in this public health crisis, and buttress the herculean efforts of medical professionals, lawmakers must recognize child care as the backbone. Yet, NAEYC and ECEC data show that within the past week, child care has lost upwards of 70 percent of daily attendance and that most providers have just a week until they will close their doors, in many instances, permanently.

The immediate and sustained hit from the COVID-19 crisis is devastating.

“We are calling on Congress to take swift and immediate action to stabilize an essential yet economically fragile industry,” said NAEYC CEO Rhian Allvin. “In order to stabilize this field, continue to provide essential services for families who need it, and be prepared to support the workforce after this crisis, we are requesting up to $50 billion in emergency stimulus funding.”
“We estimate that without immediate financial support thousands of child care centers and family child care homes will be unable to cover their fixed costs within the next month,” said ECEC Executive Director Radha Mohan. “Providers need a quick and simple way to access emergency assistance in order to do things like pay occupancy costs, maintain payroll and benefits, and pay incentive pay to those educators and support staff willing to continue to work to care for the children of essential personnel for the duration of this crisis.”

Two million early childhood educators comprise the child care workforce. At this swift rate of closures, immediate unemployment of more than half the workforce is inevitable. Little Learners Child Care Center is the only center based child care in Norman County, MN. Little Learners is housed on the same campus as a nursing home, residential assisted living apartments, hospital, and clinic and provides daily intergenerational activities to those living on site. Center director Karen DeVos said, “this is the most devastating experience of my career. We are currently losing tuition but our costs are increasing to meet the small group size recommendations that allow us to serve children safely. Without help soon, we will be forced to close, leaving 14 staff members without jobs and many families in the emergency and health care fields without care.”

“We are in a no-win situation” said Chad Dunkley, President and CEO of New Horizon Academy, a Minnesota-based chain of child care centers. “We are working hard to support our employees who have been classified as essential, but have been forced already to begin substantial furloughing due to this crisis. We are a family-owned business, and without immediate emergency support, our 88 centers serving 11,000 children across the country will close in a month.”

Both NAEYC and ECEC are partnering with governors across the country to systematically support ongoing child care for an essential workforce. As crucial decisions are being made to protect the health and safety of children, health workers, and educators, “it is imperative that Governors not stand up provisional, unlicensed, and barely regulated child care that could endanger children,” said Jo Kirchner, CEO of Primrose School Franchising Company. Tom Wyatt, CEO of KinderCare added, “We urge Governors to coordinate with existing licensed and regulated providers to ensure the continuity of care and the health and safety for children of essential workers.”

Contact: Will Bohlen wbohlen@cogent-strategies.com

##
RESOLUTION OF THE CHILDREN’S SERVICES COUNCIL OF
PALM BEACH COUNTY AUTHORIZING REIMBURSEMENT FOR CHILD CARE PROVIDERS

WHEREAS, investments in child care is a significant cornerstone of our early childhood system of care; and

WHEREAS, funding is made available for scholarships administered by the Early Learning Coalition (ELC) for families to access care; match for local Head Start Programs and supports to improve the quality of child care programs through our Strong Minds partners for the 0-5 population and through PrimeTime for the school-age population; and

WHEREAS, child care providers have been dramatically impacted by COVID-19, with all school district operated sites closed as of March 16, 2020 and more than half of the community-based child care programs temporarily closing at some point after March 16; and

WHEREAS, a variety of factors necessitated the closure of programs including concerns for health and safety of children and staff; inability to secure needed cleaning and baby supplies due to shortages; inability to provide care with the necessary teacher/child ratio and maintain the physical distancing guidance from the CDC; and lack of attendance, resulting in lack of payment from private-pay families; and

WHEREAS, the child care industry is fragile, with providers operating on thin margins, blending together a variety of funding streams to operate their programs including tuition from private-pay families, parent fees, and scholarships for subsidized children whose care is underwritten with federal/state funding through School Readiness (SR), and local funding through CSC scholarships; and

WHEREAS, loss of funding from any of these sources can result in the inability of a provider to remain in business. Recent surveys conducted by national associations indicate that upwards of 70% of providers will be unable to remain in business after one-two weeks of closures without payment; and

WHEREAS, the state of Florida, following the guidance and lead of many other states, has committed to pay child care providers participating in the SR and VPK programs based on enrollment as of a date prior to March 16 (when programs began to close); and

WHEREAS, CSC scholarship funding represents a significant portion of the public funding streams child care providers receive, ranging from 35% to 53% of the public funds and providers relied upon this funding to maintain their programming in FY 2018-19; and

WHEREAS, staff is recommending that CSC continues to follow the lead of the state in paying child care providers based on enrollment, whether the program is open or temporarily closed for part or entirety of the month, through June 30, 2020 with two exceptions: school
district operated afterschool programs and municipality operated afterschool programs, all of which are currently closed; and

WHEREAS, staff is also recommending that the Strong Minds providers continue to receive their tiered reimbursement during this upcoming quarter; and

WHEREAS, these funds are made available to defray some of the additional expenses associated with maintaining quality programs, which includes staffing costs, professional development of workforce, supplies for staff, as well as books, toys and supplies for the classrooms and students; and

WHEREAS, continued payment of the dollars already budgeted for scholarships will make it more likely that those child care programs will be able to re-open in the future and continued payment of tiered reimbursement may help offset funding losses and increase the likelihood of programs reopening and continuing to provide the quality care necessary to retain In-Network status with Strong Minds.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF THE CHILDREN’S SERVICES COUNCIL OF PALM BEACH COUNTY, that the Council approves this resolution authorizing the Chief Executive Officer to continue payment of child care programs through Early Learning Coalition, with the exception of school-district and municipality-operated afterschool programs through June 30, 2020; to continued provision of Head Start local match dollars through Lutheran Services Florida, RCMA, and PEPPI through June 30, 2020; and to continue payment of Tiered Reimbursement to Strong Minds providers for the period of April 1- June 30, 2020.

The foregoing Resolution was offered by Council Member __________________ who moved its adoption. The motion was seconded by Council Member ______________ and upon being put to a vote, the vote was as follows:

Thomas Bean
Donald E. Fennoy, II, Ed.D.
Vincent Goodman
Kathleen J. Kroll
Melissa McKinlay
Dennis Miles
Debra Robinson, M.D.
Jose Luis Rodriguez, Esq.
Thomas P. Weber

The Chairman thereupon declared the Resolution duly passed and adopted this 23rd day of April, 2020.
Revised CEO Report
April 23, 2020
Reimbursement to Providers

At the March meeting, the Council authorized the CEO to continue to provide payments to our direct contract funded providers until May 31, 2020. This authorization was sought to cover situations where providers found themselves unable to provide services to children and families or were unable to redeploy their staff to support services to children and families. While providers have had to modify their service delivery and we are working to adjust contract deliverables and performance measures accordingly, at this point, no provider has found themselves unable to provide services. Reimbursement to providers continues under their existing contracts, which are almost entirely cost-based reimbursements.

Program Officers continue to make contact with our funded programs, offering support and assistance as adaptations have been made on securing consents and delivering services that traditionally have been done face to face. Staff of provider agencies have been creative in their methods to reach out to families and continue to offer services. Additionally, provider agencies and Program Officers have identified some opportunities to provide direct assistance to families within the existing contract and allocation through repurposing of underexpenditures (e.g., reduced mileage and travel costs). This has allowed our providers to purchase diapers and other essential supplies for families who have struggled either financially or with the ability to find some of these supplies.

We will continue to monitor the situation and as needed will bring any additional recommendations and/or requests to extend the timeline associated with the authorization granted at the March Council meeting.

CSC COVID-19 Relief and Recovery Funding

To date, CSC has spent over half of the contingency funding set aside for COVID-19 Relief using the common application process coordinated with a group of local funders. The Palm Beach County COVID-19 Relief funding process received over 390 applications from local nonprofit organizations requesting over $21 million in assistance. The funders have provided over $2.7 million to the nonprofits so far. For more information of the funding process visit:

https://docs.google.com/forms/d/e/1FAIpQLSfDCxmTZHHelBdO7DtmIdYRHhrBBPxESedFiC_0RIpbaxOHwg/viewform.

At the Council’s direction staff focused on requests involving food/basic needs and expansion of services, and first looked at organizations we have funded previously. CSC provided funding to two large countywide distributors of food:

- Palm Beach County Food Bank ($50,000), which provides food to more than 100 sites directly serving families. Money from CSC will help address the drop in donations since the pandemic began.

- FLIPANY, or “Florida Introduces Physical Activity and Nutrition to Youth,” ($35,275) supporting “Grab ‘n Go” meals for children through the USDA federally subsidized child nutrition program to continue even while schools are closed.
CSC also provided funding to a group of organizations for food and essential supplies to the populations that they serve, which all lack access to, or have barriers to accessing, available resources. These include the following organizations we have previously funded:

- The Glades Initiative ($23,000)
- Redlands Christian Migrant Association ($15,000)
- Police Athletic League of West Palm Beach ($13,500)
- Farmworker Coordinating Council of Palm Beach County ($10,000)
- Arms of Hope Community ($10,000)
- Guatemalan Maya Center ($10,000)
- Cancer Alliance of Help & Hope ($10,000)
- Pediatric Oncology Support Team ($10,000)
- Pathways to Prosperity ($6,000)
- Families First of Palm Beach County ($5,000)
- Achievement Centers for Children and Families ($15,000)
- Youth Empowered to Prosper ($10,000)

CSC also funded the following new organizations for food and supplies that were vetted and funded by United Way:

- Feed the Hungry Pantry of Palm Beach County ($20,000)
- For The Children ($5,000)
- Holy Ground Shelter for Homeless ($10,000)
- Place of Hope ($10,000)

CSC also funded three organizations that revised their services to achieve their missions, including:

- Palm Beach County 211 ($9,000), per the Council’s approval CSC split the cost with two other funders to purchase laptops that allow 211 staff to work remotely.
- Wise Tribe ($12,915) to deliver grow-at-home food/garden kits and virtual learning modules to Delray Beach middle school students.
- Digital Vibez ($15,000) to deliver its Fitness Fiesta program virtually to combat childhood obesity.

CSC also funded three new organizations to help support children and youth in the child welfare and delinquency systems, including:

- The Toby Center for Family Transitions ($15,000) to provide supervised visitations virtually that will lead to reunifications of children with their families.
- Choice to Change ($3,150) to provide supplies used by participants to create “Community in a Box” kits while completing their community service requirements.
- Pace Center for Girls ($12,500) to provide counseling to girls in their programs.

Lastly, through flexibility in its existing contract with Healthy Mothers Healthy Babies, CSC allowed an extra $20,000 be spent to stock their pantry of diapers and other baby supplies. And we funded Junior League of Boca Raton ($10,000) to purchase and distribute diapers through their diaper bank.
Below please find some of the words of appreciation that we have received from recipients of the COVID-19 Relief Fund:

“Bless you all for caring, and for allowing us to continue this vital work for our region’s children”
We are all so very grateful for the compassion and fundamental assistance from the Children’s Services Council of Palm Beach County!”

Dr. Mark David Roseman, CEO, The Toby Center for Family Transitions, Inc.

“THANK YOU for this generous grant for our families. We very much appreciate the support. The need right now is overwhelming”

Stephanie Siebel, Achievement Centers for Children & Families Foundation, Inc.

“Thank you very much for this very generous donation. Our families are in great need, as you might imagine, and it shows no sign of slowing”

Karen Fay, Achievement Centers for Children & Families Foundation, Inc.

“Wow, this is awesome! Thank you so much for your support. This will help us continue providing essential services to low income families in our community”

Carlos M. Perez, Executive Director, Farmworker Coordinating Council of PBC, Inc.

“We really appreciate being able to help the most vulnerable in our community. We couldn’t do it without CSC. Thank you for all you do in Palm Beach County!”

Barbara Abernethy, Pediatric Oncology Support Team, Inc.

“This is fabulous news. Thanks so much for your consideration.”

Julie Swindler, Families First of Palm Beach County.

“Huge Thank You to Children’s Services Council in supporting us as we respond to the crisis with food security efforts.”

Jacqueline Botting, Wise Tribe

“This really is good news! This will allow us to help quite a few families”

Kembeley Bush, Pathways to Prosperity

“Thank you so much for this help you are sending our way.”

Kimberly Alvarado, Guatemalan Maya Center

“Thank you so much!”

Christina Romelus, Executive Director, Police Athletic League of West Palm Beach

“Thank you! We are so grateful! Stay safe!”

Sharon L’Herrou, President/CEO, 211

“Thank you so much. This is wonderful! $23,000 will go a long way to help us continue serving our vulnerable families with children here in the Glades area”

Karis Engle, M.S., President/CEO, The Glades Initiative, Inc.
“Many thanks to you and the Children’s Service Council for this contribution! It will really go a long way in assuring that our families have these basic needs met.”

C. Clay Hollenkamp, Community Relations Manager, Redlands Christian Migrant Association

“On behalf of our clients...we can’t thank you enough!”

Stanton Collemer, Cancer Alliance of Help & Hope

“Thank you so much! We greatly appreciate your support!”

J Kim Sandmaier, Junior League of Boca Raton

“Thank you so much. This is such a blessing to us and our participants.”

Lynn Trimble, Choice to Change

“Yes, that is such exciting news! Thank you so much. Pace Palm Beach is extremely grateful for the continued support of CSC Palm Beach County, especially during such a difficult time. Thank you again “and stay safe!”

McKenzie Marsch, Community Engagement Manager, Pace Palm Beach

“Thank you so much! I cannot tell you how grateful we are for your generous donation! Your donation will be match dollar-for-dollar by our Emergency Response Matching Fund. Once again, thank you so much for supporting Place of Hope during this difficult and unprecedented time. Your donation will ensure that we can continue to serve the abused and neglected children in South Florida.”

Elizabeth Vale, Place of Hope

**Triple P Outcomes for Families referred by ChildNet**

The report examines data related to the partnership between CSC and ChildNet to serve families involved in the child welfare system by providing Triple P services. Triple P is a parenting program that aims to enhance the knowledge, skills, and confidence of parents. Triple P offers varying program intensities, modalities, and tailored content for specific population segments. CSC began funding Triple P in 2009. To date, over fifteen thousand parents received services and an average of two thousand parents participate annually. This report represents a subset of the Triple P parents.

One distinct difference defining those referred by ChildNet is their involvement with the child welfare system. ChildNet parents are also demographically different in several ways from parents who have come seeking Triple P under other circumstances. In comparison to the non-ChildNet population, parents referred by ChildNet had a higher prevalence of infant children (47% vs. 26%), parents in their twenties or younger (44% vs. 31%), fathers and male caregivers (37% vs. 14%), African American (37% vs. 22%) and Caucasian/European parents (37% vs. 24%).

Despite Triple P being a mandated component of their case plan, 98% report favorable reactions to services nearly identical to non-ChildNet parents. Ultimately, ChildNet parents completing Triple P reported gains in their insights when it comes to parenting and learning new effective strategies. Responses provided by parents reflect connection with their therapist and appreciation for the program. Relative to other research on attrition in parenting programs within a child welfare population, ChildNet families are completing Triple P at high rates with 88% completion.

Additionally, analysis of parent surveys shows significant improvements in parenting confidence, competence in managing child behavior, and symptoms of psychological distress. Families are in distress
when they begin Triple P, so it is encouraging to see that parents are well engaged, satisfied and responsive. Yet there were not significant differences between those completing Triple P and those who did not enroll in Triple P, in rates of subsequent DCF investigations. The two most common reasons for DCF investigations within ChildNet families are for substance abuse and domestic violence.

Parents and therapists suggested opportunities to improve the impact of services by: (1) providing services at a time when the parent is having regular contact with their child and (2) better coordination and communication between Triple P therapists, ChildNet, and families. CSC, Triple P providers, and ChildNet are reviewing results and planning for how to make collaborative adjustments to enhance services for families. Triple P provider agencies are Community Partners of South Florida and Center for Family Services.

**Triple P tiered system: Each tier engages parents more intensively.**

![Diagram of Triple P tiered system]

Link to the full report: [Triple P Outcomes for Families referred by ChildNet](#)

**Great Ideas Initiative Update**

In 2016, CSC launched the Great Ideas Initiative to acknowledge and support non-profits in the community doing great work to help youth grow up healthy, safe and strong. In 2019, CSC issued its fourth year of funding for GII to organizations with annual operating budgets of less than $1 million. Sixteen organizations were awarded up to $35,000 each, for a total of $489,008.92 in funding. **Jump for Joi** is one of the 16 awardees.
Jump for Joi, Inc. was founded in 2017 as a non-profit organization serving the community with a focus on providing holistic health services for greater mental and behavioral health in the Historic NW of West Palm Beach. Particular attention was given to elementary aged children through the UB Kinsey Community Center. Utilizing an after-school format, the program offered YOGA and meditation to children 6-11 years old, 3-times per week.

Recognizing community offerings for children in the arts and technology were sorely missing, the program selected to incorporate music, art and STEM in conjunction with YOGA, meditation and mindfulness. Collectively, these offerings provide the platform needed to increase competency in Social-Emotional-Behavioral wellbeing, along with channels of expression that lead to increased positive self-thoughts and understanding.

Over the course of the school year, 25 + children will spend an average of 4-6 hours per week in the program learning meditation, digital art, music production, photography, dance and coding. With the assistance of students from Palm Beach Atlantic University, each elementary student will receive both group and individualized mentoring...leading to some incredible achievements in art and behavioral improvement.

Update on 2019 GII Awardes amidst COVID-19

In accordance with the Governor’s executive orders, the majority of the 16 awardees have suspended in-person programming. They are working closely with schools and other providers via e-mail and conference calls to come up with after-school distance learning plans, as well as discussing an enhanced summer program to address gaps in learning that are occurring based on these unprecedented times. All are attempting to reach out to students via social media, text and calls, to keep the lines of communication open and share important information about resources available to them and their families. In consideration of the tremendous stress many families are experiencing at this time, the Center for Trauma Counseling clinical team is providing phone sessions and telehealth sessions weekly, which is confidential, safe and secure.
Messaging Expanded on COVID-19 Resources for Families

The COVID-19 crisis exploded in Palm Beach County the same month we launched our revitalized Children’s Services Council main website, CSCPBC.org. The design of the new site provides us the flexibility to highlight trusted resources and local experts to help families stay healthy, safe and strong during the pandemic.

The resources page (https://www.cscpbc.org/news/council-updates-and-coronavirus-resources) is well used, with time on site averaging just over 3½ minutes across the first 1,100 page views. While sources differ for time-on-site metrics, all agree that anything above 2 minutes is exceptional.

Our messaging on social media channels (Facebook, Twitter and Instagram) reached just under 925,000 users with about 12,650 engagements since mid-March. Our four weekly emails to nearly 18,750 subscribers each time have a good 22.6% open rate, compared with the industry standard for government of 20.5%. The EveryParent campaign recorded its largest monthly increase in accounts since August, indicating the strong need for valuable information from a credible source. The 12,000-plus accounts currently represent more than 17,250 children. We will add more than 20 articles this month to EveryParent targeting prenatal families, and will create an email campaign for HMHB to introduce new moms to the Pregnancy Guide content on the site.

We produced radio PSAs about family resources in English, Spanish and Creole, and we added a 30-minute program on a fourth station, SupraJamz CANE Radio, in addition to the programs currently on Spanish, Haitian and Glades-based stations. We updated Facebook page settings to automate translations, so users receive information in their primary language. We are developing short video ads that target users who select Spanish or Creole as their primary language; ads will direct users to EveryParent landing page in Spanish and Creole with information, articles, videos and resources.

And in the Glades, we’ve added new EveryParent brochures and displays in new locations, including a grocery store and barbershop in Pahokee, and a Hispanic market in Belle Glade.

BAM! Festival (Books, Art & Music) in West Palm Beach

For the second year, CSC supported the BAM! Festival at Mandel Library in West Palm Beach March 6 and 7. On March 6, Newbery Award-winning author Jerry Craft visited youth at the Palm Beach County Juvenile Detention Center. He demonstrated how he creates his illustrations, signed copies of his book New Kid and answered questions about the book’s characters. The books and author’s visit were provided by Children’s Services Council and local partners.

On March 7, CSC participated in the downtown West Palm Beach festival. The event celebrated artists, authors and musicians through panel discussions, story readings and activities led by authors at various locations on Clematis Street, Mandel Library and Rosemary Square. CSC had a sponsor table, spin-the-wheel reading activities and local resources to share with families. This event partnered CSC with the Florida Department of Juvenile Justice and the Palm Beach County Public Defender’s Office.
Traditional Spring Book Distribution with Schools Postponed
Because of uncertainty on school openings and the time needed to arrange delivery of more than 100,000 books to more than 140 elementary schools, the “Book for EveryChild” event has been postponed to the fall. This year’s media event had been scheduled at Gove Elementary in Belle Glade, and we look forward to working with Principal Kim Thomasson to reschedule.

Quarterly Media Expenditures Report
Per Council Resolution # 19-012 adopted June 27, 2019, the charts below summarize second quarter (Q2 – January 1, 2020, through March 31, 2020) quarterly media expenditures by Children’s Services Council. Audience data are based on measurements provided by the medium to any advertiser in that medium.

Definitions:
Print: Circulation multiplied by number of ads, and targeted email blasts recipients
TV: Unduplicated number of individuals or households exposed to TV ad or program at least once during the average week for a reported time period.
Radio: Net Reach = The number of different people who hear the message at least one time.
Theater: Average number of viewers per seating during the ad campaign period.
Billboards: OOH = out of home ad views based on location and traffic patterns
Web: Measures “impressions/reach” as any served ad unit that appears on a page to a reader who has gone to that page, and the contents of that page have fully downloaded.
Social Media: Paid (promoted) posts on Facebook, and Twitter and YouTube reach.
Total Digital: Includes ad placement on multiple websites, geotargeting (theaters), and Pandora audio and banner ads.

<table>
<thead>
<tr>
<th>Medium</th>
<th>Cost</th>
<th>Audience Reached</th>
<th>Per Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV (No metrics - PBS only)</td>
<td>$9,135</td>
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<tr>
<td>Radio</td>
<td>$27,216</td>
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<td>Radio (No metrics - Span, Cr, Glades)</td>
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<tr>
<td>Billboards</td>
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<tr>
<td>Total Digital</td>
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<td>4,517,710</td>
<td>$0.018</td>
</tr>
<tr>
<td>Total Paid Social Media</td>
<td>$23,084</td>
<td>956,188</td>
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</tr>
<tr>
<td>Total/Average</td>
<td>$193,664</td>
<td>17,303,254</td>
<td>$0.011</td>
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</table>

YTD Media Expenditures through March 31, 2020

<table>
<thead>
<tr>
<th>Medium</th>
<th>Cost</th>
<th>Audience Reached</th>
<th>Per Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV (No metrics - PBS only)</td>
<td>$25,515</td>
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<tr>
<td>Radio</td>
<td>$58,032</td>
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<tr>
<td>Radio (No metrics - Span, Cr, Glades)</td>
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<tr>
<td>Billboards</td>
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</tr>
<tr>
<td>Digital</td>
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<td>$0.019</td>
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<tr>
<td>Social Media</td>
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</tr>
<tr>
<td>Total/Average</td>
<td>$376,158</td>
<td>31,137,484</td>
<td>$0.012</td>
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</table>
**Quarterly Event List**

**In the Community**

Below is a list of events sponsored through Communications for Q2, January through March 2020. Some are events sponsorships, while others applied for and received Healthy Safe & Strong Fund support. Fiscal year to date, CSC sponsored 41 events and disbursed Healthy Safe & Strong Funds to eight community groups. Looking ahead, 11 events in April and May have been canceled, including five Healthy Safe & Strong Fund events. The list will be updated quarterly.

<table>
<thead>
<tr>
<th>EVENT SPONSORSHIP</th>
<th>Q2 January - March 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday, January 11, 2020</td>
<td>PBG Public Safety Day, Palm Beach Gardens</td>
</tr>
<tr>
<td>Saturday, January 18, 2020</td>
<td>Diabetes Awareness Day, West Palm Beach</td>
</tr>
<tr>
<td>Saturday, January 18, 2020</td>
<td>Jupiter Lighthouse’s Family Adventure Day, Jupiter</td>
</tr>
<tr>
<td>Sunday, January 19, 2020</td>
<td>Jugetes Para Todos &quot;Toys for All&quot;, West Palm Beach</td>
</tr>
<tr>
<td>Monday, January 27, 2020</td>
<td>Spady Literacy Event, Delray Beach</td>
</tr>
<tr>
<td>Tuesday, January 28, 2020</td>
<td>PrimeTime/City of Delray Beach Resource Fair, Delray Beach</td>
</tr>
<tr>
<td>Tuesday, February 4, 2020</td>
<td>School District PBC Immunization Day, West Palm Beach</td>
</tr>
<tr>
<td>Saturday, February 15, 2020</td>
<td>Family Day @ Sacred Heart School, Lake Worth</td>
</tr>
<tr>
<td>Tuesday, February 18, 2020</td>
<td>School District PBC Immunization Day, West Palm Beach</td>
</tr>
<tr>
<td>Tuesday, February 19, 2020</td>
<td>Family Engagement Night @ Northboro Elem., West Palm Beach</td>
</tr>
<tr>
<td>Tuesday, February 25, 2020</td>
<td>School District PBC Immunization Day, West Palm Beach</td>
</tr>
<tr>
<td>Tuesday, February 25, 2020</td>
<td>Stroller Daze, SF Science Museum, West Palm Beach</td>
</tr>
<tr>
<td>Friday, February 28, 2020</td>
<td>PBSC - TRIO College &amp; Career Day, Lake Worth</td>
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<tr>
<td>Saturday, March 7, 2020</td>
<td>BAM! Books, Art, Music Fest, West Palm Beach</td>
</tr>
<tr>
<td>Saturday, March 7, 2020</td>
<td>Health, Wellness &amp; Resource Fair, Palm Beach Gardens</td>
</tr>
<tr>
<td>Saturday, March 7, 2020</td>
<td>Glades Festival of Afro Arts, Belle Glade</td>
</tr>
<tr>
<td>Saturday, March 7, 2020</td>
<td>Association of Hispanic Ministers, West Palm Beach</td>
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<tr>
<td>Saturday, March 7, 2020</td>
<td>ESOL Teachers, West Palm Beach</td>
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<tr>
<td>Sunday, March 8, 2020</td>
<td>Storybook Village, West Palm Beach</td>
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</table>

<table>
<thead>
<tr>
<th>Healthy, Safe &amp; Strong Funded Events</th>
<th>Q2 January - March 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday, February 8, 2020</td>
<td>Health &amp; Science Stars of Tomorrow Career Symposium (T.Leroy Jefferson Medical Society), Riviera Beach</td>
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<tr>
<td>Friday, February 21, 2020</td>
<td>Believing in Girls Empowerment Luncheon (PACE Center for Girls), Lake Worth</td>
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<tr>
<td>Saturday, February 22, 2020</td>
<td>5th Annual Glades Family Fun Fest (PB County), Belle Glade</td>
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<tr>
<td>Wednesday, February 26, 2020</td>
<td>Heart of a Woman Luncheon (AVDA), Boca Raton</td>
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<tr>
<td>Saturday, March 7, 2020</td>
<td>Community Spirit Race (Spirit of Giving), Boca Raton</td>
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Events

**New Promotion for Child Abuse Prevention**
CSC staff traditionally wear blue and gather for a team photo in the lobby to promote Child Abuse Prevention month. Since we were unable to do so for this year, we asked staff to provide blue-shirt selfies. Communications Specialist Allie Ronayne created the photo montage for social media and emails. In addition, Allie created a short video (no sound, just text and images) to help promote awareness.

**Get Your Green on**
May is Mental Health Awareness and Trauma Informed Care Month in Palm Beach County. To celebrate, Children’s Services Council, the Birth to 22: United For Brighter Futures Alliance, and organizations across the county are celebrating “Get Your Green On,” the date is May 21st. Usually the date falls on our Council meeting date and we are able to take a picture together for social media. Please consider wearing green on the 21st and posting pictures on social media or sending them to me and I will post.
The Council congratulates other staff members celebrating service anniversaries this quarter (February 2020 through April 2020):

<table>
<thead>
<tr>
<th>NAME</th>
<th>YEARS OF SERVICE</th>
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<tbody>
<tr>
<td>Shay Tozzi</td>
<td>20</td>
</tr>
<tr>
<td>Maria Ianazzi</td>
<td>19</td>
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<tr>
<td>Laura Fleischman</td>
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<td>Tempera Graham</td>
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<td>Charice Robinson</td>
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<td>Jeanne Reid</td>
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<td>Regina Battle</td>
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<td>Shana Cooper</td>
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<td>Christine Potter</td>
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<tr>
<td>Alissa Scuderi</td>
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<tr>
<td>Marsha Guthrie</td>
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<td>Kim Maxwell</td>
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<tr>
<td>Mike Roedel</td>
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<tr>
<td>Elsa Sanchez-Vahamonde</td>
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<tr>
<td>Susan Simmans</td>
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<td>Isandra Zayas</td>
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<td>Chris Jacob</td>
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<td>Charles Beneby</td>
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<td>Jeff Earles</td>
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<tr>
<td>Allison Ronayne</td>
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<td>Delores Haynes</td>
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<td>Deidra Gibson</td>
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<td>Jennifer Coleman</td>
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<td>Shaundelyn Emerson</td>
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<tr>
<td>Cady Sandler</td>
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<tr>
<td>Jenessa Delgado</td>
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